



PRIVACY POLICY

For the website: www.merperle.vn

1. Purpose of Data Collection

We collect personal information for the following purposes:

- Processing reservations and providing services
- Customer support and communication
- Improving website performance and service quality

2. Information Collected

Information collected may include:

- Full name
- Phone number
- Email address
- Payment information (if applicable)

3. Scope of Information Usage

Information is used internally and not shared with third parties, except:

- With customer consent
- When required by law

4. Data Retention

Information is retained as long as necessary to fulfill the stated purposes or as required by law.

5. Data Security

We implement appropriate technical and organizational measures to protect personal data from unauthorized access.

6. Customer Rights

Customers have the right to:

- Request access, correction, or deletion of their data
- Request restriction of data usage

7. Cookies

The website may use cookies to enhance user experience.

8. Policy Updates

This policy may be updated without prior notice.

9. Contact Information

For any inquiries, please contact:

Email: sales@merperle.vn